



**We at Outcomes-Won acknowledge  
and thank our friends at CoAbility for  
permission via (CEO Jenine Ellis), to  
promote the usage of their 'Easy  
English', documents.**

**CoAbility**

**Easy English**

**Support Coordination**

**This information was correct at the time of printing.**



**If you are hearing/speech impaired, you can communicate with us by calling the National Relay Service (NRS) on 133 677.**



**If you need help to talk to us in your language, call the Translating and Interpreting Service (TIS) on 131 450 (9am-5pm).**

# Table of Contents

<b>Support Coordination</b>	<b>3</b>
<b>How we provide our NDIS supports?</b>	<b>5</b>
<b>About our Supports</b>	<b>8</b>
<b>Outcomes-Won Contact Details</b>	<b>11</b>

# Support Coordination



This information is written in an easy to read way.



We use pictures to explain some ideas.



You can ask for help to read this information.



A family member, friend  
or support person may  
be able to help you.

# How we provide our NDIS supports?



We work with each person, and their support network to assess support needs and develop a Support Plan.



The Support Plan will show how we will work together to achieve goals.



We support people with all levels of disability.



We match your needs with the best Support Coordinator for **you**.



We make sure that our Support Coordinators are trained to understand each person's needs and preferences.



If you are not happy  
with your support plan,  
then it can be easily  
changed.



# About our Supports



We provide **Support Coordination**.



This means our focus is to provide you with **one on one** support to help you achieve your goals in your support plan.



Our Support Coordinators help you find support services for a range of different activities.

## Some of these activities can include:



Supporting you with community-based activities.

Supporting you to socialise and with your friends and family.

## Can I have my friend or family member help me decide?



**Yes** – you can choose a person to help you make decisions.

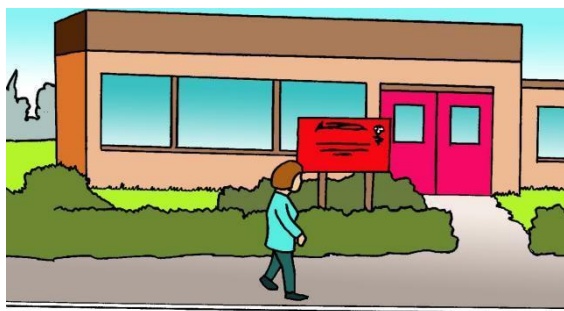
## What if I change my mind?



It is **OK** to change your mind.

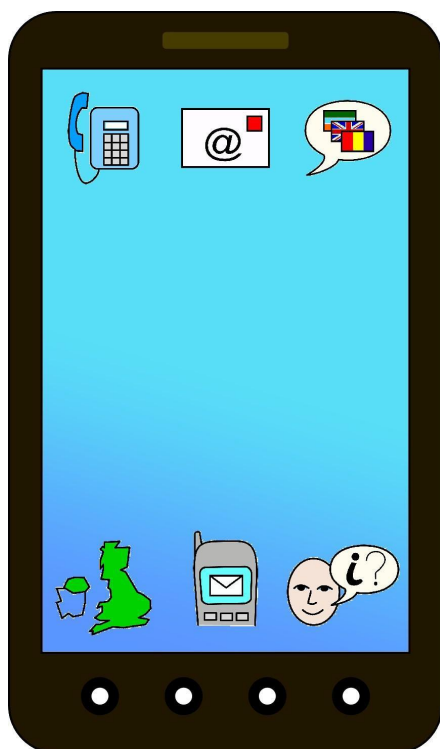
We will support you with every choice that you make.

# Outcomes-Won Contact Details



You can post communications to:

**Po Box 79, Ararat  
3377**



You can call us on:

**0491-760-663**

You can visit our website:

**[www.outcomes-won.com.au](http://www.outcomes-won.com.au)**