



We at Outcomes-Won acknowledge and thank our friends at CoAbility for permission via (CEO Jenine Ellis), to promote the usage of their 'Easy English', documents.

CoAbility

Easy English

Person Centred

This information was correct at the time of printing.



If you are hearing/speech impaired, you can communicate with us by calling the National Relay Service (NRS) on 133 677.



If you need help to talk to us in your language, call the Translating and Interpreting Service (TIS) on 131 450 (9am-5pm).

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Person Centred



This information is written in an easy to read way.



We use pictures to explain some ideas.



You can ask for help to read this information.



A family member, friend
or support person may
be able to help you.

What is our Person-Centred policy?

Our 'Person-centred' policy ensures that we will:



Support you to meet your goals that are in your NDIS plan.

Support you to meet your goals that are in your NDIS plan.

We know people have different skills and qualities.

We will:



Put people first.



Give good quality support to people with disability.



Focus on your **strengths** and **abilities**.



Recognise that everyone is different, which can be:

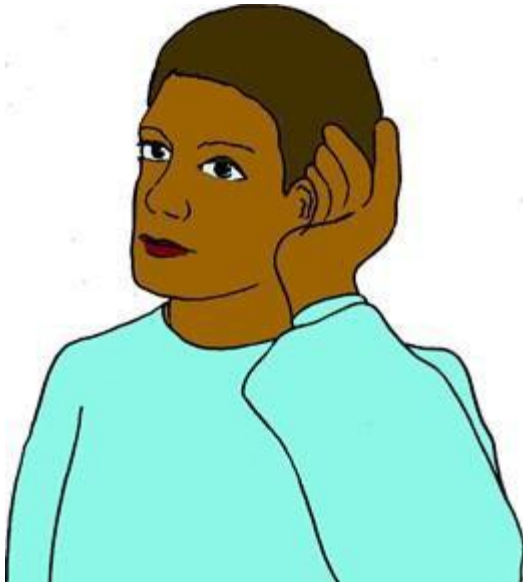
- Race or ethnic background
- Gender
- Sexual orientation
- Age
- Religion
- Values and beliefs
- Support needs.



Treat everyone fairly and with respect.



Ask you who you would like to help you make decisions about your support plan if you want to.



Listen to you.

Help you make your own choices.



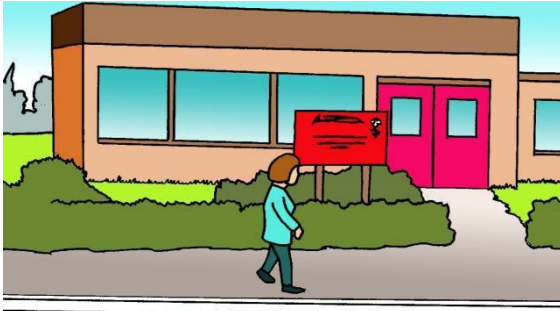
We will also talk to you about risk.

Risk is something that can make you feel unsafe.



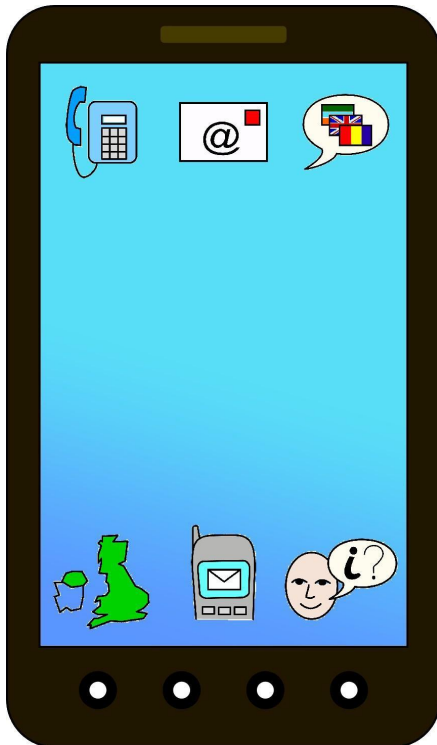
We will make sure that you are safe. We have a “Keeping Safe” policy for you to read.

Outcomes-Won Contact Details



You can post communications to:

**Po Box 79, Ararat
3377**



You can call us on:

0491-760-663

You can visit our website:

www.outcomes-won.com.au