



**We at Outcomes-Won acknowledge  
and thank our friends at CoAbility for  
permission via (CEO Jenine Ellis), to  
promote the usage of their 'Easy  
English', documents.**

**CoAbility**

**Easy English**

**Choice and Control**

**This information was correct at the time of printing.**



**If you are hearing/speech impaired, you can communicate with us by calling the National Relay Service (NRS) on 133 677.**



**If you need help to talk to us in your language, call the Translating and Interpreting Service (TIS) on 131 450 (9am-5pm).**

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# Choice and Control



This information is written in an easy to read way.



We use pictures to explain some ideas.



You can ask for help to read this information.



A family member, friend  
or support person may  
be able to help you.

# What is choice and control?



Choice and control means that you can **choose** the different types of supports that you receive from us



You decide what is important to you and the goals you wish to achieve.



You decide the people who you wish to connect with and support you.

## How will we support you?



Support you to make decisions and the types of supports you would like to receive from us.



Provide you with options of the different types of supports you wish to receive.



Ask your family and friends about decisions, if you want us to.



Abide by the law on decisions about your money, health and safety.



Respect your privacy and beliefs.



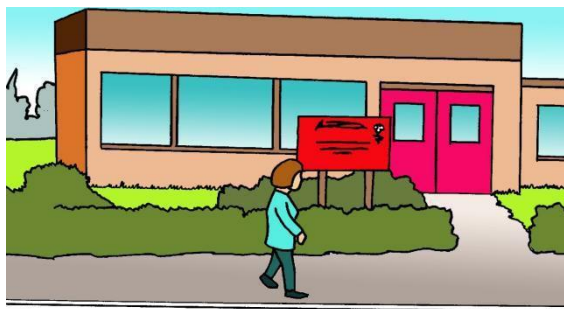


Help you identify your goals.



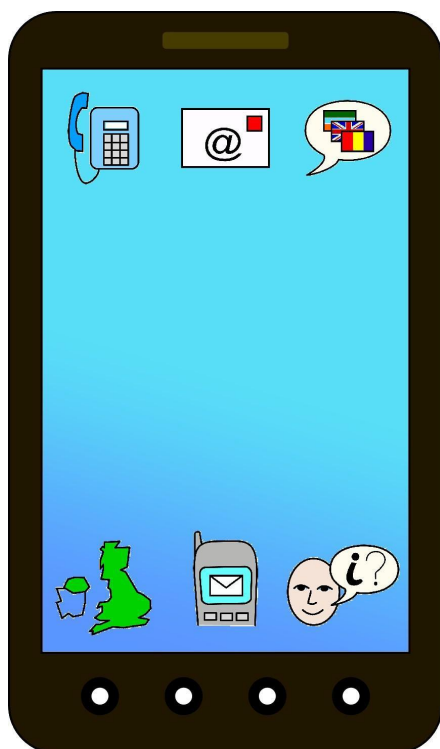
Support you with every decision you make even if you change your mind – it is **OK**.

# Outcomes-Won Contact Details



You can post communications to:

**Po Box 79, Ararat  
3377**



You can call us on:

**0491 760 663**

You can visit our website:

**[www.outcomes-won.com.au](http://www.outcomes-won.com.au)**