

We at Outcomes-Won acknowledge and thank our friends at CoAbility for permission via (CEO Jenine Ellis), to promote the usage of their 'Easy English', documents.



Easy English

Advocacy

This information was correct at the time of printing.



If you are hearing/speech impaired, you can communicate with us by calling the National Relay Service (NRS) on 133 677.



If you need help to talk to us in your language, call the Translating and Interpreting Service (TIS) on 131 450 (9am-5pm).

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How Advocates Can Help



This information is written in an easy to read way.



We use pictures to explain some ideas.

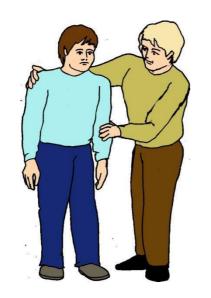


You can ask for help to read this information.



A family member, friend or support person may be able to help you.

What is an Advocate?



An advocate is someone you trust who can help you to tell us what you want or need.



An advocate can be a friend, family member, or from an advocacy service.



An advocate can help you in many ways if you have a problem.



An advocate can help you:

- make decisions; say what you want; understand decisions
- help you if you have complaints, or
- are feeling unsafe.

How to find an Advocate?



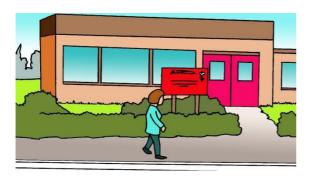
You can ask any of our staff



You can find a list of advocacy services through this link:

Desability Advocacy Finder

Outcomes-Won Contact Details



You can post communications to:

Po Box 79, Ararat 3377



You can call us on:

0491-760-663

You can visit our website:

www.outcomeswon.com.au